


UCare – Minnesota Health Care Programs Member Identification

The name of the program will be listed in the “Care Type” section on each card, except for the Prepaid Medical Assistance Program (PMAP) card. On the PMAP card, the Care Type will read, “UCare MA.”

2015 PMAP Medical and Dental Card U2320 - Sample Card **This template updated 12.5.14.**

 <div style="text-align: right; font-weight: bold; margin-bottom: 5px;">ucare.org</div> <p> Issuer: 80840 ID: 01234567899 PMI#: 123456 Name: JOHN Q DOE DOB: mm/dd/yyyy Rx BIN: 003858 Rx PCN: MA Rx Grp: L58A RxDID: 01234567899 Svc Type: Medical/Dental Group Number: xxxxxx Care Type: UCare MA Copays may apply Non-Preventive Office Visit: \$x RX Brand/Generic: \$xxx/\$xxx Non-Emergency ER: \$xx Coverage Year: xxxx </p>	<p>FOR MEMBER USE –</p> <p>Emergency Care: Go to the nearest hospital or call 911. Call UCare’s Customer Services Department as soon as you are able if you receive emergency services and require hospital admission.</p> <p>Customer Services: 612-676-3200 or 1-800-203-7225 for information on eligibility, benefits, authorization, pre-certification requests, reporting complaints, and general information. TTY: 612-676-6810 or 1-800-688-2534.</p> <p>UCare 24/7 Nurse Line: 1-800-942-7858 or TTY: 1-855-307-6976</p> <p>Complaints or Appeals: You can complain to the Department of Human Services Ombudsman by calling 651-431-2660 or 1-800-657-3729. TTY users call State Relay 711. For appeals, write to the Appeals Office, Minnesota Dept. of Human Services, P.O. Box 64249, St. Paul, MN 55164-0249.</p>
<p>FOR PROVIDER USE –</p> <p>Submit medical claims to: UCare, P.O. Box 70, Minneapolis, MN 55440-0070</p> <p>Submit chiropractic claims to: Chiropractic Care of Minnesota, Inc., c/o Landmark Healthcare, Inc., P.O. Box 13977, Sacramento, CA 95853-3977</p> <p>UCare Provider Line: 612-676-3300 or 1-888-531-1493</p> <p>Express Scripts Pharmacy Help Desk: 1-800-824-0898</p> <p style="text-align: right; margin-top: 20px;">Issued: MM/DD/YYYY</p>	<p>DENTAL INFORMATION –</p> <p>Call the UCare Dental Connection for help setting up an appointment, scheduling transportation to a dental appointment, or if you have any other dental questions. Learn more at dentalcareforu.org.</p> <p>UCare Dental Connection: 651-768-1415 or 1-855-648-1415 TTY: 651-406-5915 or 1-800-916-9514, 7 AM to 7 PM, Monday through Friday</p> <p>Submit all dental claims: Delta Dental of Minnesota, P.O. Box 330, Minneapolis, MN 55440-0330</p>